

Payment options

- 1. BPAY®** – make your payment online or using phone banking. Simply contact your participating bank or financial institution to make a payment from your nominated account. For more information visit www.bpay.com.au
- 2. Australia Post** – using cash, cheque, EFTPOS or credit card (either Visa or MasterCard). Present your notice with the payment and ensure that the barcode is not torn or damaged.
- 3. Centrepay** – a voluntary direct deduction service available if you get an eligible payment from Centrelink, such as the Age Pension, Newstart Allowance or Austudy. You can arrange the amount to be deducted from your payment to be transferred by Centrelink. Call SPER for more information.
- 4. Direct debit** – arrange an automatic payment from your bank or credit card account. To do this, call SPER or download a direct debit form from www.sper.qld.gov.au Fill in the form and post it to SPER.
- 5. Credit card** – MasterCard or Visa payments are accepted.
- 6. In person** – using cash, cheque or money order at any Magistrates Court or Queensland Government Agent Program (QGAP) office.
- 7. By phone or online** – using Australia Post POSTbillpay. For more information call 131 816 or visit www.postbillpay.com.au
- 8. Mail** – post a cheque or money order to SPER at GPO Box 1387, Brisbane Qld 4001.

For more information

Visit www.sper.qld.gov.au

Call us on **1300 365 635**

Monday to Friday, 8:00am to 5:45pm

Email: sper@justice.qld.gov.au

Fax: 07 3109 1684

Post: GPO Box 1387, Brisbane Qld 4001

© The State of Queensland Department of Justice and Attorney-General.

Copyright protects this publication. The State of Queensland has no objection to this publication being reproduced, but asserts its right to be recognised as author of its original material and the right to have its material remain unaltered.

Paying your fine or order

State Penalties Enforcement Registry (SPER)



SPER collects and enforces unpaid infringement notices, court-ordered fines and offender debt recovery order.

Tomorrow's Queensland: strong, green, smart, healthy and fair

Can SPER help me with an unpaid fine or order?

What happens when my unpaid fine or order is sent to SPER?

Yes, we can. Every day our employees work with people to ensure they can pay their fine or order.

If you are experiencing financial difficulty that is affecting your ability to pay a court order or infringement notice fine, SPER may be able to offer you a payment plan to suit your budget.

If your infringement notice fine is equal to, or greater than, the threshold amount shown on your infringement notice, you may be eligible to pay using a voluntary instalment plan.

If you disagree with an infringement notice fine, you may be eligible to go to court to have the matter heard. You must discuss this with the agency that issued the fine.

If you disagree with a court-ordered fine, you may be eligible to go back to court and have the matter re-heard.

If you disagree with an offender debt recovery order, you must discuss this with the Offender Recovery Program.

Will my fine be waived by SPER if I have a good reason for not paying it?

No. SPER does not have the power to waive fines or orders, but we can provide you with information on how to dispute them.

